



PORSCHE

Dr. Ing. h.c. F. Porsche Aktiengesellschaft

Official Porsche Centers
t.a.o. After Sales Managers

Dr. Ing. h.c. F. Porsche
Aktiengesellschaft
Porschestraße 15-19
D - 71634 Ludwigsburg
Telefon +49 (0) 711 / 911 - 780 62
Telefax +49 (0) 711 / 911 - 785 10
E-Mail dirk.hermann@porsche.de

Ihre Nachricht vom

Ihre Zeichen

Unsere Zeichen

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HBC System - Official Porsche Partner for Porsche Dynamic Repair (Smart Repair Methodologies)

HBC System is contract partner of Porsche AG and recommended supplier of Smart Repair Products for Interior and Glass Repair Methodologies for Porsche Centers.

Porsche AG authorises HBC System to publish the cooperation with Porsche AG.

The system competence and technology know how of HBC System had relevant influence on the development of the service product "Porsche Dynamic Repair".

The recommendation of HBC System is published on PPN (Porsche Partner Network). Within PIWIS (Porsche Integrated Workshop Information System) descriptions of HBC System repair methods are available for download. Furthermore HBC tools get published as recommended workshop equipment within PIWIS section "Workshop Equipment Manual". Finally HBC System is published as Porsche partner in the section "Marketing - Service Marketing - Dynamic Repair - Guides and work aids".

Please find attached further information on HBC System in PPN and PIWIS.

Kind regards
Dr. Ing. h.c. F. Porsche AG


Anette Bauer
General Manager After Sales
Marketing and Concepts


Dirk Hermann
Manager After Sales Pricing

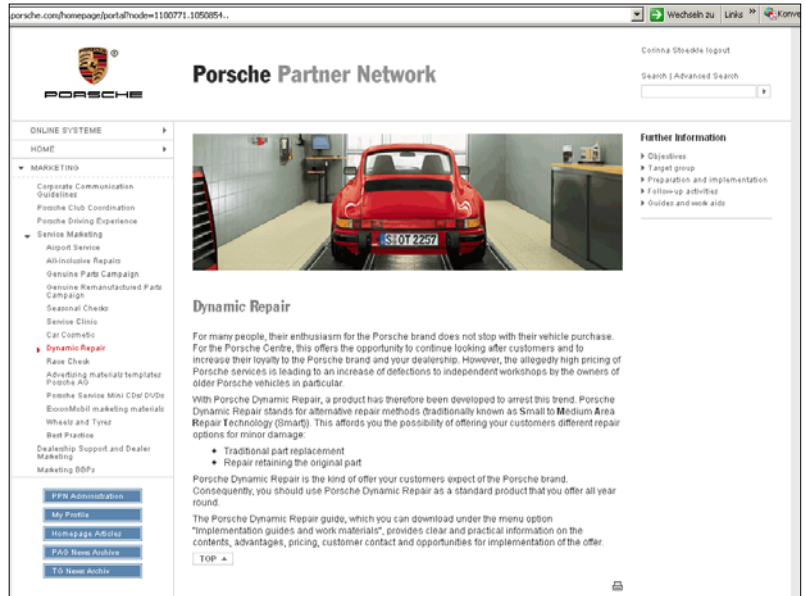
Attachments: Documentation in PPN and PIWIS:

- PPN: Service Marketing
- PPN: Technical Sales Guideline
- PIWIS: Repair Guidelines
- PIWIS: Repair Tools



PPN: Service Marketing

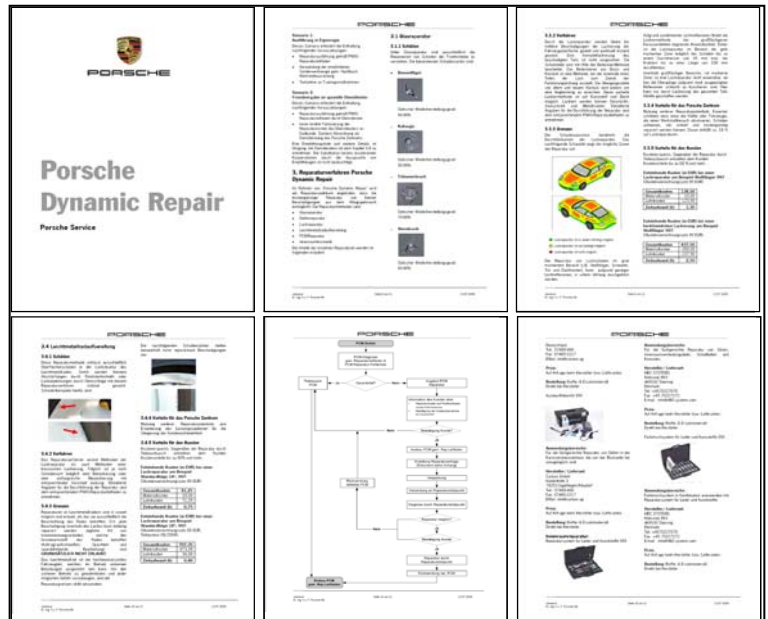
- › PPN
- › Marketing
- › Service Marketing
- › Dynamic Repair



Link: <https://ppn.porsche.com/homepage/portal?node=1100771.1050854..>

PPN: Technical Sales Guideline

- › PPN
- › Marketing
- › Service Marketing
- › Dynamic Repair
- › Guides and work aids
- › Download: Guideline Porsche Dynamic Repair



<https://ppn.porsche.com/homepage/portal?node=1100771.1051310..>



PIWIS: Repair Guidelines

- › PIWIS Information System
- › Information media
- › WM - Workshop Manual
- › Vehicle Selection (range, year and type)
- › Information media
- › WM - Workshop Manual
- › Main group - 0 - Complete vehicle - General
- › Repair group - 07 - Porsche Dynamic Repair
- › Document title:
0720IN Glass repairs
- › Document title:
0740IN Interior cosmetic repairs

WM 0720IN Glass repairs

Conditions for repairs

NOTICE

Stress from a stone chip on the inside of the window

- Crack in the windscreen

→ Do not press against the stone chips in the window from the inside.

Information

This repair method is a cost-effective repair that may have quality implications. To achieve the best repair result, always use the tool recommended by Porsche and attend the special training courses put on by the tool/system suppliers.

It is only permitted to repair laminated glass in windscreens under the following conditions:

- Damage in the driver's field of vision (30 cm wide in the wiper area **X**.) and at the edge of the windscreen (10 cm **Y**.) must not be repaired. → [Driver's field of vision](#)

WM 0740IN Interior cosmetic repairs

Tools

Designation	Type	Number	Description
paint-spraying gun – Sata-Minijet	Workshop equipment	WE 1146	
Interior repairs system B1	Workshop equipment	WE 1355	
interior repair scales, small (0.01g scale)	Workshop equipment	WE 1357	

Documents have been developed in cooperation with HBC System.

PIWIS: Repair Tools

- › PIWIS Information System
- › Information media
- › WEST - Workshop Equipment and Special Tools Manual
- › Vehicle Selection (range, year and type)
- › Enter WORKSHOP EQUIPMENT
- › Main group - 5 - Body
- › Subgroup - 5 - 14 Porsche Dynamic Repair
- › Document title: 1354 Glass Repair System D Pro
- › Document title: 1355 Interior Repair System



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